



**HIGHLANDS**  
ONCOLOGY

# **PATIENT NAVIGATORS**



Cancer clinics and a cancer diagnosis can be overwhelming. At Highlands, we are here to help you navigate this new journey. Each Highlands clinic has its own patient navigator. These navigators are not nurses; they are liaisons to introduce our new patients to the clinic.

The patient navigator provides a personal touch to the new patient experience. In this role, the navigator welcomes patients, provides a tour of key locations in the building, gives an overview of the first visit, and offers assistance with new patient paperwork.

Patient navigators may serve as a bridge to help connect patients with other services and contacts within the clinic.

Each new patient will meet with the navigator on their first visit.

