



Highlands Oncology - Comprehensive Cancer Care Services

3232 N. North Hills Blvd., Fayetteville, AR 72703
808 S. 52nd Street, Rogers, AR 72758
3901 Parkway Circle, Springdale, AR 72762
639 Hospital Drive, Mtn Home, AR 72653

Imaging Schedulers:

479-695-4242

479-334-2257

Fax: 479-313-7717

Dear Patient,

This letter is to inform you that an MRI has been ordered for you at one of our Highlands Oncology locations. Please read through these instructions carefully to ensure you do not experience any delays with the scheduling process.

Failure to comply with any of the following could result in cancellation of your exam.

Scheduling/Screening: Once insurance authorization has been obtained, an imaging scheduler will reach out to you to schedule your exam. You will be screened at this time for safety clearance for your ordered MRI exam AND again upon arrival for your exam. Your initial screening may take place days or even months before your scheduled scan; **if you have or plan to have any of the following after your initial screening, please contact our scheduling department PROMPTLY to avoid delays and/or potential cancellation of your exam:**

- Surgery/Implants- Please provide your implant ID card to one of our Imaging Schedulers
- Iron Infusion
- Ingestions of GI Bravo Capsule, VIBRANT Constipation pill, Sitz Marker pill
- Endoscopy, Colonoscopy, EGD

Oral Sedation: Please alert our staff if you are claustrophobic. An oral anxiolytic may be prescribed by your provider to assist with this condition. Please notify our staff PRIOR to the day of your scheduled exam if you are requesting an anxiolytic as this may alter your arrival time to allow the medication to be effective at your scheduled scan time. **Per our anxiolytic policy a driver is REQUIRED to be present at the time of check-in.**

Pregnancy: If you are currently pregnant or breastfeeding, or if you believe you could be pregnant, please contact us immediately for further instructions.

Preparation: Please remove the following prior to your arrival

- Remove all jewelry, piercings, hair pins, (e.g., necklaces, watches, rings, barrettes)
- Remove all dental work that contains metal.
- Remove all medication patches (e.g., pain, nicotine, hormone)

The following MUST be removed PRIOR to arrival to prevent cancellation of your exam.

- Remove **ALL** nail polish specifically those containing magnetic components (e.g., 'cat eye' style)
- Remove hair extensions, spray hair coloring, and magnetic eye liner/eye lashes.
- Drug pumps (e.g., pain, insulin, chemo) are required to be removed. Please contact your managing provider's office regarding removal instructions.
- Heart Monitors will be required to be removed. Please contact your managing provider's office regarding removal instructions.
- Continuous Glucose Monitors may be required to be removed. Please ensure you have extra cartridges at home for replacement.

What to Bring:

Stimulators: If you have a stimulator/neurostimulator with a remote, **please bring the remote fully charged.**

Please note: We will not be able to proceed with the examination without a fully charged remote.

Upon Arrival:

Clothing: Because some clothing may contain electrically conductive material, even when not apparent, the MR technologist will instruct you to remove **ALL** clothing including undergarments. MR Safe clothing will be provided to you as well as a locker to store your items.

Should you have any of the above, please contact our imaging scheduling department for assistance at 479-587-1700.

You will be contacted to begin the scheduling process once insurance authorization has been obtained. Thank you.