



HIGHLANDS
ONCOLOGY

NOTICE OF NONDISCRIMINATION

Highlands Oncology Group complies with applicable Federal civil rights laws and does not discriminate on the basis of sex, race, color, national origin, age, religion, disability, marital status, or sexual orientation. Highlands Oncology Group does not exclude people or treat them differently because of sex, race, color, national origin, age, religion, disability, marital status, or sexual orientation.

Highlands Oncology Group provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Auxiliary aids and services are available free of charge
- Written information in other formats
- Qualified sign-language interpreters

Provides free language services to people whose primary language is not English, such as:

- Qualified Interpreters
- Telephone Language Interpretation Service
- Information written in other languages upon request

If you believe that Highlands Oncology Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, religion, disability, or sex, you can file a grievance with:

To File A Complaint With The U.S. Department Of Health And Human Services:

Address:
Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Room 509F HHH Bldg.
Washington, D.C. 20201

Phone: 1-877-696-6775

Email: OCRcomplaint@hhs.gov

To File A Complaint With Highlands Oncology:

Address:
Highlands Oncology Compliance Officer
3901 Parkway Cir.
Springdale, AR 76742

Phone: 479-587-1700

There will be no retaliation against you for filing a complaint.

The notice applies to all of the following locations:

808 S. 52nd Street, Rogers, AR
72758

(479) 936-9900

60 E. Monte Painter Dr.,
Fayetteville, AR 72703

(479) 695-4234

3901 Parkway Cir., Springdale,
AR 76742

(479) 587-1700

2526 S Pinnacle Hills Pkwy,
Rogers, AR 72758

(479) 936-9900

3232 N. North Hills Blvd.,
Fayetteville, AR 72703

(479) 587-1700

639 Hospital Dr., Mountain
Home, AR 72653

(479) 587-1700

EATTENTION: Language assistance services, free of charge, are available to you. Please speak with a receptionist.

العربية (Arabic)

يرجى التحدث مع موظف الاستقبال. ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請和接待員談話。

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte sprechen Sie mit

einer Empfangsdame.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Por favor, hable con un recepcionista.

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. S'il vous plaît parler avec un

réceptionniste.

ગુજરાતી (Gujarati)

સચુ ના: જો તમેગજુ રાતી બોલતા હો, તો નન:શલુક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. એક સ્વાગતી સાથે વાત કરો.

ह िंदी (Hindi)

ध्यान दें: यदद आप ह िंदी बोलते हैंतो आपके ललए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।. एक रिसेप्शननस्ट के साथ बात किं।

Hmoob (Hmong)

Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Thov tham nrog ib tug txais tos qhua.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。受付で話してください。

Kajin Majōl (Marshallese)

LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jerbal in jipañ ilo kajin ñe aṃ ejjeḷok wōṇāān. Jouj im etal ibben ri-jerbal eo an

jōne maan.

한국어 (Korean)

주의 : 당신이 한국어를 말할 경우, 언어 지원 서비스를 무료로 당신에게 사용할 수 있습니다. 프런트 데스크를참조하십시오

ພາສາລາວ (Lao)

ໂປດຊາບ: ຖ້າວ່າ ກ່າວ ນາ ວ່າ ພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ອຳນວຍການພາສາ, ໂດຍ

'ບເສີ ງຸດ າ, ແມ່ ນມີ ພ້ອມໃຫ້ທ່ານ.ກະລຸນາ ວ່າ ກັບມາງານຕ້ອນຮັບ.

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Por favor, fale com um recepcionista.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Mangyaring makipag-usap sa isang resepsyonista.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Hãy nói chuyện với một nhân viên lễ tân

Reviewed & Revised

10/2025, 4/2022