



## Notice of Nondiscrimination

Highlands Oncology Group complies with applicable Federal civil rights laws and does not discriminate on the basis of sex, race, color, national origin, age, religion, disability, marital status, or sexual orientation. Highlands Oncology Group does not exclude people or treat them differently because of sex, race, color, national origin, age, religion, disability, marital status, or sexual orientation.

Highlands Oncology Group provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Auxiliary aids and services are available free of charge
- Written information in other formats
- Qualified sign-language interpreters

Provides free language services to people whose primary language is not English, such as:

- Qualified Interpreters
- Telephone Language Interpretation Service
- Information written in other languages upon request

If you need these services, please notify reception.

If you believe that Highlands Oncology Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, religion, disability, or sex, you can file a grievance with:

Compliance Officer  
3901 Parkway Circle, Suite 100  
Springdale, AR 72762  
[Compliance@hogonc.com](mailto:Compliance@hogonc.com)

You can file a grievance in person or by mail, or email. If you need help filing a grievance, the Highlands Oncology Staff are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services (HHS), Office for Civil Rights (OCR), electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**Address:** U.S. Department of Health and Human Services  
200 Independence Avenue,  
SW Room 509F, HHH Building  
Washington, D.C. 20201

**Phone:** 1-800-368-1019

HHS OCR complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



ATTENTION: Language assistance services, free of charge, are available to you. Please speak with a receptionist.

**العربية (Arabic)**

يرجى التحدث مع موظف الاستقبال. ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان

**繁體中文 (Chinese)**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請和接待員談話。

**Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte sprechen Sie mit einer Empfangsdame.

**Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Por favor, hable con un recepcionista.

**Français (French)**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. S'il vous plaît parler avec un réceptionniste.

**ગુજરાતી (Gujarati)**

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. એક સ્વાગતી સાથે વાત કરો.

**हिंदी (Hindi)**

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। एक रिसेप्शनिस्ट के साथ बात करें।

**Hmoob (Hmong)**

Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Thov tham nrog ib tug txais tos qhua.

**日本語 (Japanese)**

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。受付で話してください。

**Kajin Majōl (Marshallese)**

LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jerbal in jipañ ilo kajin ñe am ejjeļok wōñāñ. Jouj im etal ibben ri-jerbal eo an jōne maan.

**한국어 (Korean)**

주의 : 당신이 한국어를 말할 경우, 언어 지원 서비스를 무료로 당신에게 사용할 수 있습니다. 프런트 데스크를 참조하십시오

**ພາສາລາວ (Lao)**

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ແຈ້ງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ກະລຸນາເວົ້າກັບນັກງານດ້ອນຮັບ.

**Português (Portuguese)**

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Por favor, fale com um recepcionista.

**Tagalog (Tagalog – Filipino)**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Mangyaring makipag-usap sa isang resepsyonista.

**Tiếng Việt (Vietnamese)**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Hãy nói chuyện với một nhân viên lễ tân.